

ARTHUR CERVANTES PROPERTIES, INC.

WIRE FRAUD: STOP • CALL • VERIFY

A simple safety rule for every real estate transaction

STOP before sending money.

Real estate transactions involve large wire transfers, which makes them a target for criminals. A fake email can look almost identical to a real escrow, title, lender or agent message.

ACP safe-wire rules

- Never trust new or changed wire instructions received only by email or text.
- Before wiring, call the escrow/title company using a phone number you independently verified - not a number inside the suspicious message.
- Read the account and routing information back to the verified escrow representative.
- Be suspicious of urgency, secrecy, last-minute account changes, spelling/domain changes or instructions to avoid calling.
- Do not send banking credentials or sensitive identity documents through ordinary unsecured email when a secure portal is available.
- After wiring, confirm receipt directly with escrow using the verified number.

If something looks wrong

Do not send the wire. Contact Arthur and the verified escrow/title company immediately. If money was already sent to a suspicious account, contact the sending bank's fraud department immediately and follow law-enforcement/escrow guidance.